

TERMS AND CONDITIONS OF STAY AND RESERVATION

I. GENERAL PROVISIONS AND GLOSSARY OF TERMS

1. These Regulations regulate the rules of daily renting of premises located in the building at ulica Bulwar Zachodzącego Słońca 1 in Darłowo. The rules have been created in order to provide guests with a comfortable and safe stay in Royale Apartments.
2. The terms used in the Regulations mean:
3. Premises - a residential apartment intended for daily renting.
4. To rent - the Lessor's letting for temporary use by the Tenant in exchange for agreed remuneration, for a period not longer than 31 days.
5. Tenant - a person concluding the premises rental agreement.
6. The Lessor, "Darłówko Rental Company" limited liability company (NIP: 499-067-20-18, REGON: 380332615) with its registered office in Darłowo (76-150) at ul. Rybacka 16, entered in the Register of Entrepreneurs kept by the District Court in Koszalin, IX Commercial Division of the National Court Register under number: 0000733875 with share capital of 100,000.00 PLN / DRC /.

II. RESERVATION AND PAYMENT

1. A reservation can be made:
 - in electronic form to the e-mail address: wynajem@marina-royale.pl
 - by phone at (0048) 600 101 441
 - on-line, via the website www.marina-royale.pl via the booking form available on the website
 - directly at the facility at "ulica Bulwar Zachodzącego Słońca 1", Darłówko
2. The reservation should include the following data: date and planned time of arrival and departure, type of apartment which the Tenant would like to rent, contact details of the Tenant, the number of people foreseen for whom the stay is to be booked. Reservation can be made by a person who is over 18 years of age.
3. After booking the Apartment online, by e-mail, in person or by telephone, the Customer will receive an e-mail confirming the reservation on his e-mail, which contains information: reservation number, date of stay, number of persons, amount of stay, information about the deposit, type of apartment booked.
4. The booking person is obliged to pay a fee of 40% of the apartment rental fee to the bank account indicated in the reservation e-mail (prepayment, advance payment) within 24 hours from the date of receiving the confirmation e-mail.
5. The date of making the prepayment is the day of crediting the bank account. Payments should be made at :: **Darłówko Rental Company Sp. z o.o.**, ul. Rybacka 16, 76-150 Darłowo, NIP: 4990672018,

6. Crediting of the DRC bank account (hereinafter referred to as the Landlord) is tantamount to making a reservation. After receiving the prepayment, the Lessor makes a final confirmation of the reservation to the e-mail address provided by the booking person, after which the booking is considered as completed.
7. Reservation is ineffective if no prepayment is made within the deadline set out above.
8. The remaining payment due for the stay is payable in cash or by debit card on the day of arrival of the booking person to the apartment, or by a bank transfer made at least 3 days before the planned arrival according to the booking. When choosing the option of payment by bank transfer, the Customer is obliged to show the confirmation of money transfer on the day of arrival at the apartment. In the absence of payment in the above mentioned forms, the Lessor is not obliged to hand over the Apartment and keys to the Tenant, and the Lessor is entitled to withhold the deposit.
9. In the case of reservation of stay during public holiday periods referred to in the Act of January 18, 1951 On days off from work (ie Journal of Laws of 2015, item 90), the amount remaining after the prepayment must be paid by bank transfer within 3 days before planned arrival. If the payment is not recorded, the Lessor is not obliged to hand over the Apartment and keys to the Tenant and is entitled to withhold the deposit.
10. Additional deposit may be added to the rental fee. To secure any claims for damages DRC has the right to pre-authorize the credit card or to collect a refundable deposit from the Customer in the amount of PLN 500. The deposit is interest-free and refundable in the absence of damage to the Apartment after the end of the stay, at the time of handing over the keys to the Apartment. If it is impossible to check the apartment in the presence of the Tenant, DRC reserves the right to check the apartment up to 3 days after the tenant's departure and deposit refund / or / and cancel the security on the credit card / bank transfer to the tenant's account up to 7 days from the date of departure.
11. The fee for the apartment does not include additional cleaning, extra linen and towels exchange, additional cleaning products and a travel cot.
12. If the Tenant shortens the rental period, the price paid for the entire stay is not reduced and returned in the unused part.

III. CANCELLING THE RESERVATION

1. The Lessor reserves the right to withhold the prepayment paid in the event of the reservation being cancelled by the booking person.
2. Later arrival or leaving the apartment before the planned end of stay, excludes the obligation to return the remuneration for unused services covered by the reservation.
3. The Lessor reserves the right to cancel the reservation if there are reasons beyond his control. In the event the reservation is cancelled by the Lessor, the payment received from the booking person is refunded, including the deposit and prepayment, which exhausts all claims of the booking person for non-performance of the Agreement. The

return is made to the bank account indicated by the booking person within 14 days from the day of cancelling the reservation.

4. DRC is not responsible for any inconvenience caused during stay of Guests related to: construction or finishing works that may be carried out near the facility where the apartment is located, interruption the utilities supply (including electricity, water, heating, the internet), noise emissions from neighbouring properties due to reasons independent of the facility. Due to these inconveniences, no compensation will be refunded.
5. In the event the Tenant cancelled confirmed reservation before the planned rental begins, the reservation fee shall be forfeited for the benefit of the Lessor.

IV. ACCOMMODATION

1. The apartment is rented for days.
2. The hotel day starts at 15:00 and ends at 10:00 am next day. The Customer is obliged to collect the Apartment from a DRC representative at the time set by the Parties. If the arrival is scheduled between the hours of 15.00-17.00, the Customer is obliged to notify the employees at least 24 hours before the day of arrival. Arrivals in the evening must be agreed with a DRC employee and paid in full prior to arrival.
3. The booking person is obliged to present a valid identity document (ID card or other document accepted in Poland) for registration.
4. Keys to the apartment and in the case of booking a parking space in the garage - garage remote control are handed over in a manner agreed with the DRC employee
5. Handover of the keys and the garage remote control on the day of departure is arranged in a manner agreed with the DRC employee
6. It is possible to receive an invoice for the services rendered by the Lessor. Data for issuing the invoice (data of the entity including NIP) should be sent by e-mail to the following address: info@apartamenty-royale.pl or to report such a need during the phone booking. The data must be provided within a maximum of three months from the end of the stay. There is a possibility to use, under the apartment rental agreement, a parking space located in the car park of the Lessor (maximum one parking space per apartment).

V. RENTAL CONDITIONS

1. The apartment is not a hotel. In addition to the rented apartments, there are private apartments in the building, and the apartment building operates on the principle of a housing community. In connection with the above, we oblige our Guests to adhere to the principles of good neighbourhood and obligatory night silence from 22:00 to 8:00. The Tenant is responsible for the actions and omissions of persons staying in the Apartment during the Rental Period.
2. The Lessor undertakes to make every effort to maintain the highest level of services provided.
3. The apartments are strictly non-smoking and smoking other substances, including electronic cigarettes is strictly prohibited. A customer who does not comply with this prohibition will be charged a fee of PLN 500, which is equivalent to the cost of washing the curtains and bedspreads in the apartment.

4. It is forbidden to bring to the apartment building any substances referred to in the Regulation of the Minister of Health of August 17, 2018 on the list of psychotropic substances, intoxicants and new psychoactive substances (Journal of Laws, item 1591), weapons, and also explosives.
5. It is allowed to stay with small dogs in selected apartments. An additional fee may apply for such a stay. Check in with the dog when making the booking.
6. It is prohibited to barbecue on the premises.
7. It is forbidden to hang towels and to dry items of clothing on balustrades.
8. The Customer is obliged to secure the apartment in case of his leave, by closing windows and locking the doors and to look after the keys.
9. In the case of losing keys to the apartment, the booking person is obliged to payment of a fee of PLN 200
10. In the event of losing the remote control to the garage door, the booking person is obliged to payment of a fee of PLN 200
11. Organizing in the apartment social meetings, troublesome for other tenants is forbidden, and DRC company may charge a fine of PLN 1000 from the booking person.
12. The number of people staying in the apartment cannot exceed the one that has been set as the maximum in the reservation. For failure to comply with this rule, the Lessor reserves the right to deduct 100% of the deposit taken or to charge an additional fee for the stay of an unreported persons or terminate the rental agreement.
13. The Tenant has no right to sub-let the Apartment to third parties.
14. The Tenant has no right to make any modifications or permanent changes to the Apartment and be financially liable for any damage or destruction of items left at the disposal of the Tenant in the Apartment.
15. The booking person is obliged to immediately inform the DRC employee of any defects occurring in the apartment during the stay. For defects caused through fault of the booking person, adequate cash compensation will be charged.
16. In the event of a gross violation of the rules set out in these Regulations or hooligan acts, DRC has the right to remove the Customer along with the persons accompanying him from the apartment without paying back the payment made by the Customer.
17. The Lessor is not responsible for the items left in the Apartment after the end of the booking period.
18. The Lessor is not liable for the Tenant's loss or damage, for reasons not attributable to the Lessor, of items brought by the Tenant to the Apartment.

VI. PERSONAL DATA PROTECTION

1. Please be advised that the administrator of personal data made available under the daily rental agreement is "Darłówko Rental Company" limited liability company (NIP: 499-067-20-18, REGON: 380332615) with its registered office in Darłowo (76-150) at ul. Rybacka 16, entered in the register of entrepreneurs kept by the District Court in Koszalin, 9th Commercial Department of the National Court Register under the number: 0000733875 with share capital of PLN 100,000.00
2. Personal data made available on the basis of and in connection with the performance of the rental (legitimate interest of the Parties - Article 6 (1) f GDPR) are voluntarily made available by Customers, but their processing is necessary for the proper performance of the agreement.

Personal data will be processed for the duration of the agreement and after its termination for archiving purposes and until the claims related to it are time-barred. The data subject has the right to access their personal data and the right to rectify, delete, limit processing, the right to transfer data, the right to raise objections and the right to file a complaint to the authority.

3. Personal data may be entrusted to entities cooperating with the administrator of data such as, in particular, entities providing legal services, accounting, IT, telecommunications.

VII. FINAL PROVISIONS

1. The Lessor has the right to change the Regulations at any time. The consent of the Tenant is not needed to change the Regulations. All changes to the Regulations are in force from the moment they are announced.
2. In case of suspected violation of the provisions of these Regulations or suspicion committing an offense or crime, the Lessor has the right to enter the Apartment at any time.
3. In the above cases, the Lessor is entitled to immediate termination of the Rental Agreement and to withhold the agreed Rental Price.
4. The booking person agrees to the processing of personal data for purposes related to reservation and placing in the database of the Lessor.
5. Making a reservation and paying a deposit is tantamount to acceptance of these Regulations.